

In partnership with veterans, families and caregivers, the **Visual Impairment Services Team (VIST)** stands ready to serve veterans experiencing significant vision-related challenges. Whether you are low-vision, visually impaired or blind, there may be specific benefits to which you are entitled.

### **VIST Services Include**

- Assessment and diagnosis
- Specialized case management for vision-related issues
- Referrals for rehabilitative assistance & training
- Individual and family counseling
- Repair and replacement of visual aids & prosthetics
- Follow-up care and outpatient referrals
- Monthly informational & support group activities
- Annual case review & health check-ups

The VIST Coordinator is the primary point-of-contact for information about vision services for the VA Palo Alto HCS.

### **How do I get VA Services**

If you already receive care from the VA, contact your primary care provider to request a referral to VIST.

If you are not enrolled in our health care system, please call us at 1-800-455-0057 (select #3) and we will help you through the process.

You DO NOT have to give up your current medical providers to receive VA medical services.



### **Receiving VIST Services**

The VA has specialists available in low-vision optometry, vision rehabilitation and a multitude of allied fields. The VA also offers specialized programs for persons with vision loss due to a brain injury or stroke.

In conjunction with the veteran, their family/caregivers and team of providers, the VIST Coordinator will develop a treatment plan to address the individual's challenges and needs.

Each individual's adaption and concerns are unique. Understanding and embracing these issues from diagnosis through treatment and rehabilitation defines the role of the VIST. This process is intended to provide a continuum of care for all levels of vision rehabilitation.

*Yours in Service,*

**Patrick Finan, MSW,**  
Coordinator, Visual Impairment Services Team (VIST)

**Voice (650) 852-3467**

**Fax (650) 849-0376**

**[Patrick.finan@va.gov](mailto:Patrick.finan@va.gov)**

## QUICK REFERENCE

### For VA Services

#### VA Clinic Capitola

1350 N. 41st St. Suite 102  
Capitola, Ca 95010-3906  
(831) 464-5519

#### VA Clinic Modesto

1524 McHenry Avenue  
Modesto, Ca 95350  
(209) 557-6200

#### VA Clinic Monterey

3401 Engineer Lane  
Seaside, Ca 93955  
(831) 883-3800

#### VA Clinic San Jose

80 Great Oaks Boulevard  
San Jose, Ca 95119  
(408) 363-3000

#### VA Clinic Sonora

19747 Greenley Road  
Sonora, Ca 95370  
(209) 588-2600

#### VA Clinic Stockton

7777 South Freedom Drive  
French Camp, Ca 95231  
(209) 946-3400

The VIST office is located at the  
VA Palo Alto HCS main campus in  
Building 5, Room C151



#### VA Palo Alto Health Care System

3801 Miranda Ave  
Palo Alto, CA 94304  
(650) 493-5000

#### Livermore Division

4951 Arroyo Road  
Livermore, CA 94550  
(925) 373-4700

#### Menlo Park Division

795 Willow Road  
Menlo Park, CA 94025  
(650) 614-9997



**V**isual  
**I**mpairment  
**S**ervices  
**T**eam

**Assisting  
The Veteran or  
Service Member  
With Adjustment  
and Resources  
For Sight Loss**